



**FIRST TIME SERVICE  
TAKE AN EXTRA 15% OFF  
Through July 31, 2009**

## simplifying RETURNS

### THANK YOU!

EXP is proud to be approved by Pharmacy Services Inc. for your pharmaceutical returns needs. EXP's unique processing expertise is second to none in generating additional credits for you. Whether you choose to receive wholesaler credits or checks from EXP you can be assured of more money with EXP. You also have the opportunity to choose the service model which fits you best.

#### OFF-SITE SERVICE (Mail In)

Your Inside Sales Partner will assist you throughout the entire process.

#### ON-LINE SERVICE (10 key or scanner entry)


Through EXP's exclusive processing technology you can do your own return ON-LINE whenever you want.

#### ON-SITE SERVICE (Industry's best!)

EXP is the benchmark of excellence when it comes to On-Site Service and it's available to you regardless of your location. Set an appointment and we will take over from there. Assisting you with Data Delivery Portal training, you simply watch your order reconcile itself.

All EXP Sales and Service Professionals are trained at EXP University and you will EXPERIENCE the difference!





"DIFFERENT & BETTER"  
48021 Warm Springs Boulevard Fremont, CA 94539  
Tel: 800-350-0397 Fax: 510-933-1470 www.expworld.com

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### Special Buying Group Pricing

#### Pharmaceutical Returns Processing Service

**Off-Site Service Option**

- ◆ 8.5% of actual credits received for Schedule products
- ◆ 8.5% of actual credits received for non-Schedule products
- ◆ No charge 20 lbs non-hazardous waste disposal, then \$0.89 per lb.
- ◆ No charge 2 lbs hazardous waste disposal, then \$2.95 per lb.
- ◆ Freight charges facility to EXP responsibility of EXP \*
- ◆ Freight charges EXP to manufacturer responsibility of EXP
- ◆ Minimum order invoice amount \$50.00

\* Does not apply to Universal Waste for Pharmaceuticals

**On-Site Service Option**

- ◆ 10.9% of actual credits received for Schedule products
- ◆ 10.9% of actual credits received for non-Schedule products
- ◆ No charge 20 lbs non-hazardous waste disposal, then \$0.89 per lb.
- ◆ No charge 2 lbs hazardous waste disposal, then \$2.95 per lb.
- ◆ Freight charges facility to EXP responsibility of EXP \*
- ◆ Freight charges EXP to manufacturer responsibility of EXP
- ◆ Minimum order invoice amount \$250.00

+ Add 1 ½% of value for inventorying of non-Schedule products at pharmacy option

\* Does not apply to Universal Waste for Pharmaceuticals

02/24/09